

Service 2012	June	July	August	September	October	November	December	Grand Total
Abandoned Shopping Trolleys	10	13	13	9	4	1	4	54
Back Office Only: Dog Fouling			2		2	1	3	8
Back Office Only: Fly Posting		1			3	1		5
Back Office Only: Graffiti	11	11	5	2	20	16	5	70
Back Office Only: Waste				2			1	3
Bulky Collection	143	212	201	159	190	220	115	1240
Drainage				18	9	6	10	43
Env Maint & Management:Fly Posting	16	7	5	5	4	8	7	52
Env Maint & Management:Fly Tipping	353	423	395	371	398	403	291	2634
Env Maint & Management:Graffiti	44	43	16	31	63	37	18	252
Grounds Maintenance: Grass Cutting				1				1
Highways: Crossovers	93	99	112	119	120	105	36	684
Highways: Defects	271	397	294	194	325	268	225	1974
Highways: Enforcement	89	118	81	58	79	68	59	552
Highways: Flooding and Gullies	27	59	42	26	28	44	40	266
Highways: Gritting including snow clearing					1		16	17
Highways: Insurance Claims (HIRF)	15	16	28	22	33	17	29	160
Highways: Resurfacing (Footways & Roads)	3	7	7	2	4	3		26
Highways: Road and Traffic Signs	28	43	15	12	24	16	12	150
Highways: Road Markings	10	18	21	11	18	12	12	102
Highways: Skip Permits and Licenses	38	53	47	30	43	29	7	247
Highways: Street and Utility Works	32	39	34	27	33	35	28	228
Highways: Street Furniture	20	20	18	18	14	16	9	115
Shrub Bed: Dead or Diseased Shrub Bed	1	3	1	1				6
Shrub Bed: Overgrown Shrub	67	91	78	55	34	14	6	345
Shrub Bed: Shrub Bed Obstructing Sight Line	30	33	43	21	16	2	2	147
Shrub Bed: Vandalised Shrub			1	3	2	2		8
Street - Complaint about Street Lights				1				1
Street - Faulty/Broken Street Lights			1			1		2
Street Cleansing: Carcass Removal	42	48	39	61	45	47	36	318
Street Cleansing: Clearing of RTC Debris			3	3	2		1	9
Street Cleansing: Dirty Street	121	157	140	143	166	184	148	1059
Street Cleansing: Dog Fouling	15	19	32	23	42	49	51	231
Street Cleansing: Leaves & Blossom & Fruit Fall	1		2	6	66	413	103	591
Street Cleansing: Litter Bin	19	16	9	17	21	27	17	126
Street Cleansing: Salt Bin						1	3	4
Street Cleansing: Weeds	86	120	63	25	6	2	1	303
Street Lighting - Fault or Request	71	78	76	88	159	243	200	915
Trees : Damage – Branch lying on footway or verge	2	5	1	2	4	5	11	30
Trees : Damage – Broken branch hanging off	7	10	3	4	2	2	5	33
Trees : Damage – Diseased or Dead	10	10	16	13	18	8	4	79
Trees : Damage – Fallen Tree	13		3	1	3	10	3	33
Trees : Other		4		1				5
Trees : Overhanging	6	3		8	10	5	1	33
Trees : Pruning	50	59	53	37	35	27	9	270
Trees : Pruning – Growth at Base of Tree (Feathering)	30	41	26	20	10	8	2	137
Trees : Pruning – Low Branches	21	21	8	13	6	3	2	74
Trees : Pruning – Overhead Cables being Damaged	4	4	3	4	6	5	2	28
Trees : Pruning – Sight Line Problem	7	6	5	3	1	1		23
Trees : Pruning – Street Light Covered by Branches	2	2		4	5	4		17
Trees : Removal – Stump	3	1			1			5
Trees : Removal – Tree	6	15	8	11	8	9	5	62
Trees : Removal – Tree Stake	1	1	1	1		2		6
Trees : Staking and Tying	7	1	3	1	2	1		15
Trees : Tree is Leaning Over	6	4		4	2	3	3	22
Trees: Emergency Call Out	7		2		2	3		14
Waste: Assisted Collection	20	15	21	15	11	17	8	107
Waste: Call Back	69	113	127	106	114	92	69	690
Waste: Clinical Request	122	129	142	149	171	157	116	986
Waste: Collection Day Enquiry	2	2		44	82	209	46	385
Waste: Missed Collection	424	527	449	385	363	297	337	2782
Waste: Nuisance Vehicle	17	48	34	34	49	41	34	257
Waste: Restricted Waste	51	76	71	39	51	71	36	395
Waste: Spillage	5	12	5	6	14	11	12	65
Waste: Trade Waste Sack Sale	50	70	59	61	72	67	42	421
Grand Total	2598	3323	2864	2530	3016	3349	2242	19922